

Annual reports ::: 2010 - 2011

Activities / Programmes taken during the year 2010-2011

(a) CONSUMER AWARENESS:-

In order to make Consumers aware about various rights as enshrined in the Consumer Protection Act, 1986, wide publicity have been given through Consumer Campaign, Advertisement etc. Funds have also been made available in the State Budget which are then released to the Deputy Commissioners for conducting Consumer Awareness Programmes in the District, especially in the Rural Areas. Non - Governmental Organization have also been involved in the Consumer Awareness Programmes and on the recommendation of the Deputy Commissioners, Funds are accordingly released to them in the form of Grant-in-Aid etc.

(i) STATE LEVEL :-

During this year, an amount of ₹ 50,000/- was sanctioned on Consumer Awareness Programme and the same has been spent for the purpose on the occasion of the National World Consumer Day, 2010 and the World Consumers' Right Day, 2011, as well.

(ii) DISTRICT LEVEL :-

The amount of ₹ 4,50,000/- was released to the Deputy Commissioners @ ₹ 0.64 Lakh each District for holding the Consumer Awareness Programmes in the Districts.

(b) COMPUTERISATION :-

Computerisation of PDS in Meghalaya has already been initiated as detailed below: -

I. RATION CARD MANAGEMENT SYSTEM :

*In the year 2007 - 2008, the Govt. has sanctioned an amount of ₹ 20 Lakhs under the -Family Identity Cards scheme. The software application **TETRAPDS** developed by NIC Kerala has also been adopted by the NIC Meghalaya for Customization of the software to suit the system as prevailed in Meghalaya. The amount sanctioned was utilized for the purchase of Computer Hardware. In this connection 1 Server and 5 Client Machines and 1 Printer Computer Hardware has been supplied to this Directorate and 2 Client Machines and 1 Printer each to the 7 District and 8 (eight) Subdivisions.*

II. PDS MANAGEMENT SYSTEM – FUNDING UNDER CAPACITY BUILDING FOR POVERTY REDUCTION PROGRAMME (CBPRP).

On the proposal submitted by the State Government to the Department of Administrative Reforms and Public Grievances for undertaking Computerisation of TPDS under the CBPR Program, Govt of India has sanctioned the cost of the Project of ₹ 43 Lakhs. The whole project has been taken up by NIC and the Supply Office of East Khasi Hills District Shillong has been selected as the pilot site for implementation of this Project. As a result, the computerisation of APL cards has been accomplished in respect of the APL consumers of Greater Shillong. The project will be extended to other Districts Headquarters after Government has made available of the requisite fund.

Besides, the State Government has also directed the state NIC to prepare the DPR for computerisation of TPDS in the State by customization of the Smart card Base PDS (ScbPDS) which is implemented in Haryana and Chattisgarh to suit the existing PDS operation as implemented in the State at present. The DPR when finalised will be placed before the Govt of India for approval and funding of the project for the State.

III. END TO END COMPUTERISATION OF PDS AS PER SUPREME COURT DIRECTIVES.

The Government of Meghalaya has submitted to the Govt of India, a Detailed Project Report duly prepared by the State NIC for the Department of Food Civil Supplies and Consumer Affairs alongwith the Action Plan for Total Computerisation of PDS. With the approval and financial support from the Govt of India, the computerisation of PDS in the State of Meghalaya including the ScbPDS will be achieved soon. The application of Adhaar will also be incorporated as and when the system is available with the State.